Ian Douglas

Procurement Director Domino's Pizza UK & Ireland Ltd

Ireland Market Director





Domino's Pizza

It's what we do™







Doing Business with Domino's UK and Ireland



Procurement & Supply Chain Vision 2015

"Bringing supply security and price stability within a future of unstable and uncertain commodity markets"



Domino's Pizza Supplier Partnership Contract

Domino's Pizza Supplier Vision Statement

"Driven to Deliver"

Domino's Pizza Supplier Values

- Number 1 for Relationships
- Number 1 for Service
- Number 1 for Quality & Innovation
- Number 1 for Winning



No 1 for Relationships

Suppliers who are **passionate** about:

- Understanding Domino's Pizza throughout your business – our goals, our priorities, our commissaries, and how our stores operate
- Buddy store relationship
- Proactively generates ideas to bring operational benefits to stores and commissaries
- Right people in place to support this relationship
- Treat people with respect and as you would want to be treated





No 1 for Service

- Know what we want and exceed our expectations
- Expectation is 100%
- Maintain Excellence
 - Challenging as volumes grow
- Flexibility / Responsiveness
- Understanding the needs of our commissaries

No 1 for Quality & Innovation

Quality

- Product and Supplier Approval
 - Grade A BRC
 - Specification management
- Responsibility Deal Targets
 - Trans Fat Pledge
 - Calorie Labelling Pledge
 - Salt Pledge (for caterers)
- CSR and Sustainability
 - Sedex
 - Passion for the environmental agenda







No 1 for Quality & Innovation

Innovation

- Product Innovation and Research
 - Understand us
 - Category and Gap analysis
 - Blue Sky thinking





- Product Success
 - Best in Class quantifiably
 - Supports new launches



No 1 for Winning

- Being better than you were yesterday
- Contingency Plans?
- Investment plans to meet our growth
 - New Site?
 - Additional line?
 - Automation?
 - International?
- Rewards for Volume growth?







Reduced costs / improved quality

More efficient

production

Most

efficient

Sales & volume growth



Better product buying / innovation



Factory / production investment





It's what we do



Awards 2011

Supplier of the Year

I.S. Enterprises International Ltd

Could it be you?



Recent Trends in Fast Casual Dining



GREAT VALUE FOR MONEY









PRICE































Hertfordshire Gluten Free

Monday, 5 November 2012 A sneak peek at Domino's new gluten free pizza



I was very lucky to yesterday get the chance to try out Domino's new gluten free pizza, a couple of weeks before it's official release date of the 19th November, and am happy to say that it is fab!



DOMINO'S

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